



Website Terms & Conditions

Introduction

This website <https://www.purpletempo.com.au/> is owned and operated by Pamela Jordan trading as Purple Tempo ABN: 27 763 904 170. If you have any questions or need further information, email me through the website contact page.

This document sets out the Terms and Conditions you need to be aware of when using this website. Please take a moment to read them, as they set out your important rights and obligations and I care about making sure we both know where we stand.

When you visit this website or use my services you agree that you are over the age of 18 and willing to be bound by these Terms and Conditions, or if under 18, that you are acting with your parent or guardian's full knowledge and consent. If you don't accept this agreement, you should not continue to visit this website or purchase from me.

These terms may be changed or modified from time to time. Please check back regularly to ensure you are aware of any changes.

There may be additional specific terms of service provided to you in relation to my services. If there is any inconsistency between this document and those specific terms of service, this document is overruled to the extent of the inconsistency.

All products and services advertised on this website are offered in compliance with Australian Consumer Law.

Website Content Disclaimer

On this website you will find:

- my blog
- guides and resources for learning music
- information about flower essences and how they can support you on your journey to become a musician
- information about self care and wellbeing
- information to help you with goal setting & achievement
- information about spiritual and transformational principles
- information about positive mindset for musicians
- information about astrology

- a library of recordings, and
- resources for parents to extend their children's interest in learning music.

This information is provided solely for your personal development and education, to offer my perspective on sharing the joy of music and improving your quality of life when you express yourself musically. It is my mission to help you access the benefits of this practical, heartfelt, soulful method of self-expression. I strongly believe that music fosters a prosperous and happy life as it connects us with our feelings and humanity.

Content Policy

I take lots of care to provide valuable information, but I cannot be responsible for the use that you make of that information. Please be aware that the generalised information I provide is not a substitute for specialist advice tailored to your individual circumstances. There is no professional relationship formed by your visit to my website unless you explicitly choose to work with me by purchasing my services.

Any testimonials or promised results I may display on this website are based on my experience and those of my previous clients. They are not a guarantee that anyone else will achieve the same results.

While I take all reasonable care to ensure that the information I provide is accurate, relevant and up-to-date, I make no guarantees in this regard and disclaim any legal liability for any inaccuracy, incompleteness or error. If you find something that seems problematic, it would be very helpful if you let me know!

I may modify the content provided on this website at any time, including altering or deleting it without notice.

Visitor Responsibility

As a visitor to this website, you are responsible for your own safety and wellbeing. Please conduct your own research, make an informed decision, and check with an appropriately qualified mental and/or medical health professional before using any of the information provided in my content.

While I provide basic general suggestions about how music can assist with healing, about the use of astrology, and principles from life coaching, you are entirely responsible for deciding whether that information is suitable for your situation. Always seek qualified advice before making major lifestyle changes or when dealing with illness. Use your common sense and please don't meditate when driving.

Downloads

While I take every care to ensure my content is safe, I am not responsible for viruses, other technologically harmful material or any other damage which might occur as a result of downloading material from my site. It is your responsibility to maintain adequate and up to date internet security.

External Links

I have no control over and am not responsible for the content of any external sites that may be linked.

Disclaimer for Products and Services

There are a number of ways you may choose to work with me that are available to purchase or book through my website. The terms and conditions in this document apply to all of my products and services unless alternative terms are explicitly provided.

Your Responsibility

Learning to play the piano takes many years and your level of success depends on many factors beyond my control. To do well requires a significant investment of time and money – not just for lessons, but for music, instruments, practice time, and time to assimilate your learning and the space to be aware of your emotional inner life. You will not progress if you are not prepared to put the effort in.

Just as with music lessons, in life coaching there are no magic wands. You must do the work as it takes effort to follow the program as it is offered.

Every Astrologer interprets information differently based on their life experience and what we respond to. As a result, astrological readings inevitably have an element of subjectivity. My life experience will highlight things on your chart which others might not see. As a result, it is important to talk to me if you have any concerns. I will always be careful about how to say things from a constructive, non-fatalistic perspective - I believe we are living in a benevolent universe and that things often happen for a higher purpose and our own ultimate good. All I can do is to translate what I see in your natal blueprint. It is up to you to choose what you do with that information. I cannot make those decisions for you. It is essential that you check in with your own sense of what is right and your own wisdom. My role in these readings is purely to offer you another viewpoint for your consideration.

If you choose to purchase my flower essences, you must first do your own research and decide whether it is the right choice for you. If you have any concerns or experience any unexpected symptoms, I strongly recommend that you seek advice from an appropriately qualified health practitioner. Do not take flower essences in place of any prescribed medicine. Flower essences developed by Dr Bach have been shown to be completely safe and can't create any problems. However, using them may release unwanted emotions or dreams you do not understand. This means the flower essence is working for you. If this is troubling you, I suggest you consult with a health practitioner. Some flower essences may have a small amount of alcohol, so check the product description if you want to avoid this.

Waiver of Liability

I do not make any guarantees or warranties about the accuracy of any material displayed on this website, with the exception of any non-excludable consumer guarantees and other consumer protection provisions set out in the Australian Consumer Law. I am human and errors creep in despite the best of intentions. If you see something that doesn't seem right, please let me know.

I make all reasonable efforts to ensure that my services and products meet with the highest standards of best practice. However, if something does go wrong that is not a direct result of

my negligence, misrepresentation or deliberate fault, you agree that, to the fullest extent permitted by law, I will not be liable for any injury, loss or damage.

Intellectual Property

Copyright

The content of this website, my recordings and any material I provide to you is protected by copyright laws and treaties around the world, with all rights reserved. You may store, print and display the content supplied solely for your own personal use. You must not use the content or copies of the content I provide in connection with any business or commercial enterprise. You are welcome to share blog posts or other publicly available content through social media, but you must provide a link back to this website.

You may link to my home page, provided you do so in a way that is fair and legal and does not damage my reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on my part.

If you are a student participating in my training, course content may be printed or downloaded to a local hard disk for your personal and non-commercial use only. You must not provide extracts of any course content to anyone else under any circumstances.

Trade Marks

I own the unregistered trade marks, logos, and service marks displayed on this website, including Purple Tempo™. These trade marks may not be used in connection with any other product or service without a licence, or in any way that is likely to cause confusion in the marketplace, or in any manner that disparages me or my business.

As a certified DreamBuilder® Coach, I am authorised to display the DreamBuilder trade mark under license by the trade mark owner, Premier Ideas, Inc. Corporation.

Unless explicitly stated to the contrary, all persons (including their names and images), third party trade marks and content, services or locations featured on this website are in no way associated, linked or affiliated with me and you should not rely on the existence of such a connection or affiliation. Any trade marks or names mentioned on this website remain the property of the respective trade mark owners. Where a trade mark or brand name is referred to, it is used solely to describe or identify the products and services and is in no way an assertion that such products or services are endorsed by or connected to me.

Payment Terms

Payment in advance is required for all services.

Delivery

If you have ordered a physical product from me, it will be sent express by Australia Post with tracking. You are required to pay shipping costs which will be quoted at checkout.

Music Lesson Appointment Policy

If we are meeting face to face, it is important that you turn up on time, as the lesson will finish at the agreed time. Make sure that you are prepared for the lesson, have any questions ready, and have done your practise. You will also need to bring all equipment required for the lesson. When learning to play the piano, it is important to keep your fingernails short and ensure that your instrument is kept tuned & serviced regularly.

If we are meeting online, it is your responsibility to make sure that you have the software and equipment set up and tested before the call is due to start. Any time spent dealing with technical issues will waste your lesson time. Unfortunately, online lessons are at the mercy of the internet. You must have a good quality connection or the lessons won't work. If our connection fails, or there is no internet, I will offer to turn off videos or continue by phone in order to provide a viable lesson, but I will not offer make up lessons or refunds. It is essential that you make sure your connection is sufficiently stable and reliable before signing up for online lessons.

Refund Policy & Consumer Guarantees

I do not offer a refund for change of mind, so I encourage you to consider carefully whether a purchase is right for you before you make your payment. When you sign up for music lessons, you are committing to the period for which you have paid. There is no refund if you choose to cancel your lessons before the end of the agreed period.

If you have purchased a product that is damaged in transit or not what you were expecting, please send a photo of the problem to pamela@purpletempo.com.au and I will negotiate a suitable solution with you.

I take my obligations under Australian Consumer Law seriously and will do my best to address any issues that arise. However, even if there is a major problem, my liability is strictly limited to:

- replacing the goods or providing the services again; or
- if I am unable to do so within a reasonable time, paying the cost of having the relevant goods or services supplied to you again.

Respectful Communication

I reserve the right to delete any comments on my website or social media accounts.

If a student is rude in the lesson, I will redirect them to appropriate communication and the respectful way to speak with their teacher. If this persists, I will ask the student to leave without refund. I won't tolerate disrespect in my music lesson environment.

Respectful Presentation and Attire

I expect that students wear clothing appropriate for a professional environment, in the same manner as if they were working at a job. Dressing appropriately for the occasion means wearing comfortable clothing with ease of movement. Unacceptable clothing includes excessive cleavage, way above the knee, bare midriffs, lots of skin showing as in loose

gaping armholes, torn or dirty attire. This is about developing self-respect and respect for your teacher.

Jurisdiction

This agreement is subject to the governing law of New South Wales, Australia. Regardless of where you live in the world, you irrevocably agree that the courts of NSW, and the Commonwealth of Australia, will have exclusive jurisdiction.